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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

1/16/02 1/16/02

Carl Strathmeyer, Donald Finnie

and Simon Jackson

Title of Invention : COMPUTER TELEPHONY SERVER

WITH IMPROVED FLEXIBILITY

Date Filed : March 26, 1999

Serial No. : 09/277,286

Examiner : Agdeppa, H.

Art Unit : 2642

Box RCE Commissioner for Patents

Washington, DC 20231 JAN 1 5 2002

AMENDMENT

Technology Center 2600

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Sir:

This is responsive to the Final Office Action dated November 29, 2001 in connection with the above-referenced patent application.

IN THE CLAIMS:

The applicants have cancelled claims 13 - 20 and further amended independent claims 1, 6 and 8 as follows. A replacement of the amended claims are also enclosed for further examination.

1. A computer telephony server for interfacing a plurality of computer telephony applications programs to one or more of a plurality of telephony environments, the plurality of environments being accessible to the computer telephony server, said computer telephony server comprising: